

At Shape Consulting, we believe that **effective facilitation** is the art of guiding teams towards achieving a specific set of outcomes. In some ways, the role of a facilitator is not unlike that of a conductor in an orchestra; a facilitator will support the team through the process, while relying on the participants to provide quality content and input.

A Shape Consultant will meet with you to understand the outcomes you aim to achieve and to specifically tailor the best methodology and process to achieve these. Our facilitators are called on in a variety of situations, including:



- Meeting facilitation
- Building Teams
- Problem solving and decision making
- Strategic and business planning
- Action planning processes
- Project planning and implementation
- Process improvement
- Business restructuring, redesigning, reengineering and transitioning
- Conflict resolution and mediation

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